

Investor Grievance Escalation Mechanism

Dear Investor,

In case of any grievance/complaint against the Merchant Banker, you may contact us through the following channels:

- Email: compliance@novaaone.com
- Telephone: +91 22 6246 6000

You may also contact the Compliance Officer:

Mr. Tarun Gupta

Email: Tarun.gupta@novaaone.com

Telephone: +91 22 6246 6000

In case the grievance is not redressed satisfactorily, you may escalate the matter to: Mr. Sunil Sanghai, Chief Executive Officer

Email: Sunil.sanghai@novaaone.com

Telephone: +91 22 6246 6000

If you are not satisfied with the response of the Merchant Banker, you may lodge your grievance with the Securities and Exchange Board of India ("SEBI") through the SCORES (SEBI Complaints Redress System) portal at <https://scores.gov.in>.

Alternatively, you may also access the SMART Online Dispute Resolution (ODR) platform at <https://smartodr.in> for resolution of your grievance.

For any queries, feedback, or assistance, please contact SEBI's toll-free helpline at 1800 22 7575 / 1800 266 7575.